



Let them know. We  
make a Difference

Consulting  
Training  
Outsourcing  
Help Desk  
AMS (Asset Management Solutions)  
Software Factory

[www.pfmitalia.it](http://www.pfmitalia.it)

- Consulting

- Training

- Outsourcing

- Help Desk and AMS

- Software Factory

## PFM Italia Consulting - Services - Training

**We give value, innovation and growth to your people**

The consulting services offer of PFM Italia Consulting also comprises training services. Our professionals are experienced in delivering trainings based on the project's or application's nature to all levels: from general management to regular application users and technical users. In addition, our professionals also offer training for technical users of the application, such as application management and programming. The service of training can be provided during the realization of a specific project, during maintenance on a running system or during the roll-out of a complex system.

The training service covers the following phases:

Analysis and Design of Training  
Preparation of the application that is the center point of the training  
Creation of training documentation  
Realization of the theoretical and practical training as class-room, face to face or on the job training  
Post training support of the trainees on their new application or environment  
Evaluation of the training results

The training offer is directed to the following applications and technical skills:

- Project Management
- Competence Center Management
- AMS Management
- IT Management
- Applications in the area of: ERP, HRM, WEB Business Intelligence/Analytics (Modelling, Data extraction, Reporting, Analysis)
- Business object development
- WEB development
- Software development (ABAP, .NET, Java, Netweaver XI)
- DB administration